



Return / Exchange Procedure

1. Only unwashed, unworn items with the tags on will be accepted. Please do not wash your garments when you receive them.
2. Discontinued / sale items are Final Sale and not eligible for exchange or return.
3. Try the garments on your child by August 15th to ensure sizing is correct.
4. If there is an issue with sizing, email uniforms@promosave.com with your exchange requests no later than August 15th to ensure you will have your replacements for the beginning of the school year. Envision will deliver exchange requests made prior to August 15th on Chocolate Bar Pick Up Day (you must drop off your items for exchange on Chocolate Bar Pick Up Day).
5. Envision will also accept exchanges at the school on Chocolate Bar Pick Up Day, but if you did not contact them prior to the August 15th deadline, items may be delayed 1-2 weeks.
6. For any returns/exchanges throughout the year, email uniforms@promosave.com with your exchange request or fill out the Exchange Form on the school website and drop off the garments in a bag marked with your name in the school uniform closet for pick-up by Envision.